



Privacy Notice: Pupils and Parents



The Stour Federation

Privacy Notice for Pupils and Parents - How we use your information

Who are we?

The Stour Federation is the 'data controller'. This means we are responsible for how your personal information is processed and for what purposes.

The Stour Federation is registered as the Data Controller with the Information Commissioner's Office (ICO); Registration Number: ZA075096.

You can contact the Trust as the Data Controller in writing at:

The Stour Federation
Shipston-on-Stour Primary School
Station Road
Shipston-on-Stour
Warwickshire
CV36 4BT
thestourfederation@welearn365.com

What is a Privacy Notice?

A Privacy Notice sets out to individuals how we use any personal information that we hold about them. We are required to publish this information by data protection legislation. This Privacy Notice explains how we process (collect, store, use and share) personal information about our pupils and parents.

What is Personal Information?

Personal information relates to a living individual who can be identified from that information. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession.

'Special category' personal information reveals racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.

What personal information do we process about staff?

The pupil and parent information that we collect, hold and share includes:

- Personal information including a pupil's name, date of birth, unique pupil number, home address
- Attendance information such as sessions attended, number of absences and absence reasons.
- Educational information including records of work, assessment results, relevant medical information, details of pupils' special educational needs, exclusions/behavioural information, post-16 learning information.
- Contact information for parents, carers and other relatives, including telephone numbers, home addresses and email addresses.
- Information about a child's home life, where required as part of necessary safeguarding

and welfare processes.

- Details of any support received, including care packages, plans, and support providers.

We may also collect, use, store and share (when appropriate) information about your child that falls into "special categories" of more sensitive personal data. This includes, but is not restricted to, information about:

- Any medical conditions we need to be aware of, including physical and mental health.
- Photographs and video images captured in school.
- Characteristics, such as ethnic background or special educational needs.

Why do we use personal information?

We use pupil data to:

- Support pupil learning.
- Monitor and report on pupil progress.
- Provide appropriate pastoral care.
- Protect pupil welfare.
- Assess the quality of our services.
- Comply with the law regarding data sharing.
- Safeguard pupils.
- Share medical information with health professionals.
- Administer admissions waiting lists.
- Carry out research.

Use of yours or your child's personal data for marketing purposes

Where you have given us consent to do so, we may send you or your child marketing information by email or text promoting school events, campaigns, charitable causes or services that may be of interest to them.

You can withdraw consent or 'opt out' of receiving these emails and/or texts at any time by contacting us (see 'Contact us' below).

Use of your child's personal data in automated decision making and profiling

We do not currently process any personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

Collecting pupil information

Whilst the majority of pupil information you provide to us is mandatory, some of it is provided to us on a voluntary basis. In order to comply with the UK General Data Protection Regulation, we will inform you whether you are required to provide certain pupil information to us or if you have a choice in this.

Most of the data we collect in relation to parents and pupils will come directly from the parent or pupil. However, we may also hold data relating to you and/or your child that has come from:

- Local authorities.
- Government departments or agencies.
- Police force, courts, tribunals.
- External support services.

What are the legal reasons for us to process your personal information?

We are required to process personal information in accordance with data protection legislation and only do so when the law allows us to. The lawful reasons we have for processing personal information are as follows:

1) To comply with the law

We collect and use general purpose pupil information in order to meet certain legal requirements and legal obligations placed upon the Academy Trust by law. We therefore are required to process personal information for such purposes even if you have not consented to us doing so.

Details of the type of processing that we must undertake, the personal data that is processed, the legislation which requires us to do so and who we may share this information with is set out in Table 1.

If you would like a copy of or further information regarding the statutory authorities that underpin our legal obligations, you should contact the Academy Trust in writing.

2) To protect someone's vital interests

We are able to process personal information when there is an emergency and/or where a person's life is in danger.

Details of the type of processing that we may undertake on this basis and who we may share that information with are set out in Table 2.

3) With the consent of the individual to whom that information 'belongs'

Whilst much of the personal information processed is in accordance with a legal requirement, there is some personal information that we can only process when we have your consent to do so. In these circumstances, we will provide you with specific and explicit information regarding the reasons the data is being collected and how the data will be used.

Details of the type of processing that we may undertake on this basis and who we may share that information with are set out in Table 3.

4) To perform a public task

It is a day-to-day function of the Academy Trust to ensure that children receive the education and support they require. Much of this work is not set out directly in any legislation but it is deemed to be necessary in order to ensure that pupils are properly educated and supported.

Details of the type of processing that we may undertake on this basis and who we may share that information with are set out in Table 4.

Special category personal information

In order to process 'special category' data, we must be able to demonstrate how the law allows us to do so. In addition to the lawful reasons above, we must also be satisfied that ONE of the following additional lawful reasons applies:

1. Explicit consent of the data subject.

2. Processing relates to personal data which is manifestly made public by the data subject.
3. Necessary for establishing, exercising or defending legal claims.
4. Necessary for reasons of substantial public interest.
5. Necessary for preventive or occupational medicine, or for reasons of public interest in the area of public health.
6. Necessary for archiving, historical research or statistical purposes in the public interest.

For criminal offence data, we will only collect and use it when we have both a lawful basis, as set out above, and a condition for processing as set out in UK data protection law. Conditions include:

- We have obtained your consent to use it in a specific way.
- We need to protect an individual's vital interests (i.e. protect your child's life or someone else's life), in situations where you're physically or legally incapable of giving consent.
- The data concerned has already been made manifestly public by you.
- We need to process it for, or in connection with, legal proceedings, to obtain legal advice, or for the establishment, exercise or defence of legal rights.
- We need to process it for reasons of substantial public interest as defined in legislation.

Who might we share your information with?

We routinely share pupil information with:

- Schools in The Stour Federation.
- Schools that pupils attend after leaving us.
- The Local Authority.
- The Department for Education (DfE)
- SEND service providers.
- Social welfare organisations.
- Information Management Systems and software.
- Teaching and Learning platforms.
- Teaching, Learning and Curriculum Enrichment providers.
- School administration and compliance.
- Attainment and progress tracking system.
- Catering Services.
- Children's names on event programmes such as Christmas plays, Harvest Festival, Easter Service.
- NHS, Public Health and other health agencies.

We do not share information about our pupils or parents unless the law and our policies allow us to do so.

Please refer to the tables for information about what personal information is shared with which specific third parties.

Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (for example; via the school census) please browse to

<https://www.gov.uk/education/data-collection-and-censuses-for-schools>.

What do we do with your information?

All personal information is held in a manner which is compliant with Data Protection legislation. Personal information is only processed for the purpose it was collected. The Trust monitors the personal information it processes and will only share personal information with a third party if it has a legal basis to do so (as set out above).

We have security measures in place to prevent yours and your child's information from being accidentally lost, used, or accessed in an authorised way, altered, or disclosed.

How long do we keep your information for?

In retaining personal information, the Trust complies with the Retention Schedules provided by the Information Record Management Society. The schedules set out the Statutory Provisions under which the Trust is required to retain the information. A copy of those schedules can be located using the following link: <http://irms.org.uk/page/SchoolsToolkit>

Transferring data internationally

Where we transfer personal data to a country or territory outside of the UK, we will do so with the appropriate safeguards in place in accordance with data protection law.

What are your rights with respect to your personal information?

Under data protection law, pupils and parents have the right to request access to information about them that we hold. To make a request for your personal information contact the Trust Data Protection Lead (CEO), school data champions (Heads) or the School Data Protection Officer at Warwickshire Legal Services via email at schooldpo@warwickshire.gov.uk or alternatively;

School Data Protection Officer
Warwickshire Legal Services
Warwickshire County Council
Shire Hall
Market Square
Warwick
CV34 4RL

Please ensure you specify which school your request relates to.

In certain circumstances where the academy trust processes data for the purposes of legitimate interests or to fulfil their public task, individuals have a right to object to the processing where it is likely to cause, or is causing, harm or distress. When exercising this right, individuals should contact the school/academy trust to inform them of their reasons for their objection. The school/academy trust will consider the reasons for any objection and assess the risk to the individual against the purposes for the processing. In the event the school/academy trust is unable to comply with an objection, we will ensure we can demonstrate compelling legitimate grounds to continue with the processing.

Where the academy trust processes your information with your consent, you have the right to withdraw your consent at any time. To exercise this right, please contact the CEO via the school office.

You also have the right to:

- Prevent processing for the purpose of direct marketing.
- Object to decisions being taken by automated means.
- In certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed.
- Claim compensation for damages caused by a breach of the Data Protection regulations.
- Subject to the complaints procedure below, you have the right to complain to the ICO.

Data Protection Complaints

We are committed to handling your personal data in a way that is fair, transparent, and in accordance with the law. If you are unhappy with how we have handled your data, this process outlines how you can make a complaint.

How to make a complaint

If you have a concern about how your personal data has been handled, please contact our Data Protection Lead (DPL) or our Data Protection Officer (DPO). This gives us the opportunity to investigate and resolve the matter as quickly as possible. There is no set format for making a data protection complaint. However, submitting your complaint in writing may help us to respond more promptly. Please direct your complaint to:

- Trust Data Protection Lead (DPL): thestourfederation@welearn365.com
- Trust Data Protection Officer (DPO): schooldpo@warwickshire.gov.uk

What to expect from us

We will acknowledge receipt of your complaint within 30 days. We will, without undue delay, take appropriate steps to respond to your complaint, including making appropriate enquires.

Throughout the process, we will:

- Keep you informed of our progress.
- Request any additional information we may need from you in a timely and proportionate manner.
- Provide you with a clear and comprehensive outcome of our investigation.

If you remain unhappy

If you are not satisfied with the outcome of your complaint, or if you feel we have not handled it appropriately, you have the right to complain to the Information Commissioner's Office (ICO). The ICO is the UK's independent regulator for data protection and information rights. For more information about the ICO and their complaints process, you can visit their website at ico.org.uk.

Privacy Notice Review

The content of this Privacy Notice will be reviewed annually.

Wonde

Like most schools, The Stour Federation uses Wonde primarily as a secure and efficient data

management platform that acts as a bridge between our Management Information Systems (MIS) and various third-party educational applications.

Wonde provides a free Academy Trust portal, allowing The Stour Federation to view, access, and manage data for all our schools and the applications we share data with, while individual schools retain full access via their dashboards.

In essence, Wonde simplifies and secures data flow within schools, making it easier for us to adopt and manage educational technology, improve administrative efficiency, and ultimately enhance the learning experience for children.

Table 1 - Personal information we are required to process to comply with the law

Information Type	Relevant legislation	Special Category - additional lawful reason	Third Parties with whom we share the information	Lawful reason for sharing
Special Education Needs Records	Children's and Families Act 2014, section 69		Local Authority	Legal Obligation
Attendance register	Education (Pupil Registration)(England) Regulations 2006, Regulation 4, 10, 11 and 12		Ofsted, Local Authority, DfE	Legal Obligation
Common Transfer file	Education (Pupil Registration)(England) Regulations 2005, Regulation 6		School pupil transfers to	Legal Obligation
Safeguarding information	Education Act 2002, section 175 Children's Act 1989, Section 17, 47, 83. Children's Act 2004, Section 11		Local Authority	Legal Obligation
Admissions Register	Education (Pupil Registration)(England) Regulations 2006, Regulation 4, 10, 11, 14 and 15		Ofsted, Local Authority	Legal Obligation
Curricular Record including Assessment and achievement data	Education (Pupil Information) (England) Regulations 2005, Regulation 4		Ofsted, School pupil transfers to, Local Authority, Department for Education	Legal Obligation
Educational Record	Education (Pupil Information) (England) Regulations 2005, Regulation 5 and 6		Parents, School pupil transfers to	Legal Obligation
Pupil Information i.e name, age address, Emergency contact details	Education (Information About Individual Pupils) (England) Regulations 2013, Regulation 3 and 5		Department of Education – school census. Other schools – when pupils transfers, Local Authority	Legal Obligation
Medical / Dietary / allergies		Necessary for preventative or occupational medicine	Department of Education – school census. Other schools – when pupils transfers	Legal Obligation
School Census	Education Act 1996, Sections 537 & 537A, and accompanying		Department of Education	Legal Obligation

	regulations			
Free School Meals/Pupil Premium Eligibility	Education Regulations 2013		DfE, Ofsted, Local Authority	Legal Obligation
Suspensions and Exclusions	Education Act 2002		Local Authority, Department for Education, Ofsted	Legal Obligation

Table 2 - Personal information we are required to process as it is necessary to protect someone's vital interests

Information Type	Special Category - additional lawful reason	Third Parties with whom we share the information	Lawful reason for sharing
Medical and dietary Information	Necessary to protect vital interests of the data subject or another person where the data subject is physically or legally incapable of giving consent'	Medical staff i.e. paramedics/ambulance	Vital Interest
Religious belief	Necessary to protect vital interests of the data subject or another person where the data subject is physically or legally incapable of giving consent'	Medical staff i.e. paramedics/ambulance	Vital Interest

Table 3 - Personal information we are required to process with the consent of the individual to whom that information 'belongs' - please note that you have the right to withdraw your consent for us to process this information at any time.

Information Type	Special Category - additional lawful reason	Third Parties with whom we share the information	Lawful reason for sharing
Photographs and Videos	-	Seesaw, SchoolPing, School Website, Instagram, Facebook, Prospectus, Newsletter, Shipston Forum, The Link, Feldon News, Outlook, local press, Vimeo, TrilbyTV,	Consent
Email address	-	Not shared	Consent
Early Support	-	Local Authority, School pupil transfers to	

Table 4 - Personal information we are required to process because it is necessary to do so in order to perform a public task - please note that the right to object will apply to some of this processing, please see the section above that refers to 'What are your rights with respect to your personal information?'

Information Type	Special Category - additional lawful reason	Third Parties with whom we share the information	Lawful reason for sharing
Pupil Name	-	Arbor, Educaterers, Miquill, Cornerstones Curriculum Maestro, SchoolPing, CPOMS, ParentPay, Welearn, Google Workspace and Microsoft Teams (ICTDS), Seesaw, Mathletics, spag.com , Accelerated Reader, Assessing Primary Writing, Cool Milk, EMTAS, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club Providers, PTA, Connect For Health, SEND Supported, E-Visit, Numbots, Times Tables Rockstars, Thrive, Morphs, Read Write Inc, Public Health and other health agencies, Wellcomm, Mastering Number, Class Dojo, Dr. Frost Maths, Literacy Gold	Public Task
Pupil Date of Birth	-	Arbor, Cornerstones Curriculum Maestro, CPOMS, ParentPay, Welearn (ICTDS), Seesaw, Mathletics, Accelerated Reader, Assessing Primary Writing, EMTAS, Connect For Health, SEND Supported, Public Health and other public health agencies, Mastering Number, Wellcomm, Literacy Gold	Public Task
Pupil Gender	-	Arbor, Cornerstones Curriculum Maestro, CPOMS, SchoolPing, ParentPay, Mathletics, Accelerated Reader, Assessing Primary Writing, EMTAS,	Public Task

		Connect For Health, SEND Supported, E-Visit, Numbots, Times Tables Rockstars	
Mother/Father Priority Contact Name, Telephone Numbers and Email Addresses	-	Arbor, SchoolPing, ParentPay, Cool Milk, EMTAS, Connect For Health, SEND Supported, Public Health and other public health agencies	Public Task
Family Links (Siblings)	-	Arbor, SchoolPing, CPOMS, ParentPay	Public Task
Emergency Contact Name, Telephone Numbers and Email Addresses	-	-	Public Task
Pupil Year Group	-	Arbor, Educaterers, Miquill, Cornerstones Curriculum Maestro, SchoolPing, CPOMS, ParentPay, Welearn, Google Workspace (ICTDS), EPATT, Mathletics, spag.com , Accelerated Reader, Assessing Primary Writing, Cool Milk, EMTAS, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club Providers, PTA, Connect 4 Health, SEND Supported, Marathon Kids, Numbots, Times Tables Rockstars, Public Health and other public health agencies, Spelling Shed, Read Write Inc, Wellcomm, Mastering Number, Morphs, Dr. Frost, Literacy Gold, Class Dojo	Public Task
Class (and previous classes)	-	Arbor, Miquill, Cornerstones Curriculum Maestro, SchoolPing, CPOMS, ParentPay, Mathletics, spag.com , Accelerated Reader, Assessing Primary Writing, Cool Milk, EMTAS, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club Providers, PTA,	Public Task

		Compass, SEND Supported, Marathon Kids, E-Visit, Thrive, Dr. Frost, Class Dojo	
Teacher (and previous teachers)	-	Arbor, Cornerstones Curriculum Maestro, CPOMS, SchoolPing, ParentPay, Mathletics, Accelerated Reader, EMTAS, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club Providers, PTA, Connect For Health, SEND Supported, Seesaw, Tapestry	Public Task
Special Educational Needs and Disability	-	Arbor, Cornerstones Curriculum Maestro, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club Providers, SEND Supported	Public Task
Free School Meals/Pupil Premium Eligibility	-	Arbor, Educaterers, Miquill, Cornerstones Curriculum Maestro, ParentPay, Assessing Primary Writing, Cool Milk, EMTAS, Supply Teachers, SEND Supported	Public Task
Unique Pupil Number	-	Arbor, Cornerstones Curriculum Maestro, CPOMS, SchoolPing, Assessing Primary Writing, SEND Supported, E-Visit, Thrive	Public Task
Admission Date	-	Arbor, Cornerstones Curriculum Maestro	Public Task
Attendance	-	Arbor, Cornerstones Curriculum Maestro, ParentPay, EMTAS, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club Providers, SEND Supported, DfE	Public Task
Pupil First Language (EAL)	-	Arbor, Cornerstones Curriculum Maestro, Supply Teachers, Onside Coaching, Calypso Kids, External After School Club	Public Task

		Providers, SEND Supported	
School Meals Choice	-	Arbor, Educaterers, Miquill, ParentPay	Public Task
Modes of Travel to School	-	Arbor	Public Task
Pupil Awards	-	Arbor	Public Task
Pupil Curriculum Assessment Information	-	Arbor, Cornerstones Curriculum Maestro, Supply Teachers, SEND Supported, Thrive	Public Task
Child Looked After Status	-	Arbor, Cornerstones Curriculum Maestro, SEND Supported, ePEP	Public Task
Service Children Status	-	Arbor, Cornerstones Curriculum Maestro	Public Task